

## Cancelation policy

please note that for retreat bookings, the cancellation policy is slightly different.

### Retreat Cancellation and Refund Policy

If you need to cancel your retreat booking, please notify us as soon as possible. Cancellation policies vary depending on the type of booking you have made.

**Flexible Rate Retreat Bookings:** You may cancel your booking up to 30 days before the start of the retreat without penalty. If you cancel your booking within 30 days of the start of the retreat or fail to show up, you will be charged the total amount of your booking.

**Non-Refundable Rate Retreat Bookings:** These bookings are non-refundable. If you cancel, modify, or fail to show up, you will be charged the total amount of your booking.

### Changes to Your Retreat Reservation

If you need to modify your retreat reservation, please notify us as soon as possible. We will do our best to accommodate your request, subject to availability and any applicable rate restrictions.

### Early Departure

If you need to depart earlier than the scheduled end of the retreat, you will not receive any refund for the remaining days of the retreat.

### Force Majeure

In the event of a force majeure event, such as a natural disaster, terrorist attack, or other unforeseeable circumstance beyond our control, we reserve the right to cancel your retreat reservation without penalty or liability.

### Refunds

Refunds will be issued in the same form of payment originally used to secure the booking. Refunds may take up to 7 business days to process.

### Contact Us

If you have any questions about our retreat cancellation policy, please contact us at [info@anahata.com.co](mailto:info@anahata.com.co).